

**Thintech Limited**

The Innovation Centre
Maidstone Road
Chatham
Kent
ME5 9FD

T 0800 0149 570

T 01634 551 050

E info@thintech.co.uk

www.thintech.co.uk

Job Title	Senior EUC Solutions Architect - Permanent
Location	Kent
Salary	£55,000 - £75,000 PA

About Thintech:

Thintech specialise in designing and delivering desktop virtualisation and Office 365 solutions. Since 2006 we've delivered over 100,000 desktops, perfecting a build methodology that can out-perform local PCs to deliver applications and desktops via Microsoft Windows.

In order to comply with regulatory and client requirements, Thintech will undertake appropriate vetting of staff. When applicants accept a job offer, Thintech, alongside a specialist provider, will undertake professional verification and background checks. These checks are only undertaken with consent, and in accordance with our legal and regulatory obligations.

Business Area: IT

Role: Senior EUC Solutions Architect - Permanent

Location: Based at client site UK based, Head Office, 1 Sabre Court, Gillingham Business Park, Gillingham, Kent ME8 0RW

Reporting to: Head of Operations Manager

Hours of work - Monday to Friday, 09.00 to 17.30. You will be required to work such hours as are necessary to carry out your duties.

Department/ Role Overview

The purpose of this role is to work as part of the Architecture Team for presales and technical hands on implementation in designing, documenting and support of the implementation of the Thintech customer base around EUC. This role reports to the Operations Director.

Main responsibilities:**Solutions Architect, Senior**

Here at Thintech, the Senior EUC Solutions Architect is responsible for participating in pre-sales calls or meetings to identify client issues and business/IT requirements, define technology solutions, prepare Statements of Work, High level and Low level designs, Visio diagrams, and presentation documentation to articulate solutions and facilitate buy-in from all stakeholders.

Qualifications

- Expert knowledge of Citrix products
- Experience with Cisco UCS and/or Dell Servers
- Experience with Microsoft Exchange and/or Active Directory is essential
- Experience with virtualization tools such as Hyper-V, VMWare and/or Citrix

Registered Number
5665194 England

Registered office
as above

- Demonstrate ability to define client needs and explain technical concepts
- Demonstrate Statements of Work, Visio diagrams, technical solutions, etc.
- 10 years of Citrix solutions experience as a pre-sales engineer
- Must be currently working in a similar position
- Must demonstrate a “can-do” attitude
- Educated to degree level or above (Or equivalent experience)
- CCE-V
- CCNA
- MCSE (private cloud)
- VCP
- Dell
- Valid and clean driving license

We focus on candidates that display our “ACE” factor – Attitude, Compassion, and Enthusiasm to deliver quality solutions with exceptional customer service.

Risk and Control: Ensure that all activities and duties are carried out in full compliance with our regulatory requires and internal policies

Essential skills and experience:

- Knowledge and experience:
- Demonstrate good experience in the IT industry with expertise in many areas of infrastructure and applications, preferably in a technical or enterprise architecture capacity
- Have demonstrable experience in infrastructure design, strategy and architecture related activities
- Demonstrate a good knowledge of IT industry trends, suppliers and products, preferably in the legal sector
- Expert Level Knowledge of End User Computing architectures to include: VDI and Citrix, Microsoft SCCM, Microsoft AppV, profile management, BYOD
- Experience with application deployment methods
- Experience with encryption technologies for devices
- Experience with sizing, performance and high availability of EUC environments
- Experience with data backup, business continuity and disaster recovery strategies and technologies
- Good knowledge of Microsoft Technologies:
- Windows 7, 10
- Active Directory
- Office 365
- Other Application Types:
- Appsense, Persona management technologies
- Cloud (Azure) and Hybrid technologies
- Hardware Devices
- Blackberry, Apple, Windows Phone, Android
- Lenovo, Microsoft Surface, Tablets
- BYOD
- One or more of the following certifications are desired
- TOGAF
- VCP certification (VMware Certified Professional)
- Citrix

**Thintech Limited**

The Innovation Centre
Maidstone Road
Chatham
Kent
ME5 9FD

T 0800 0149 570

T 01634 551 050

E info@thintech.co.uk

www.thintech.co.uk

- MCSE (Microsoft Certified Systems Engineer) or equivalent experience
- MCA (Microsoft Certified Architect) or equivalent experience
- Any Azure certifications

People/Team Management

- Excellent communication skills, both written and verbal including active listening
- Ability to identify and analyse alternative approaches to dealing with issues and problems.
- Demonstrates commitment to the firm's values
- Ability to influence and persuade others outside his/her direct control
- Exhibit confidence in dealing with various levels of the organisation both within Thintech Limited and the business units, including executive management levels.
- Ability to identify and analyse alternative approaches to dealing with issues and problems.

Excellent Client Service

- Demonstrate confidence in dealing with all levels of the firm, including executive management levels.
- Demonstrate ownership and responsibility for deliverables/services.
- Excellent customer service and consulting skills
- Demonstrable skills in influencing and negotiation methods and techniques

Our Culture is shaped by our core values of Collaboration, Excellence, Innovation, Integrity and Accountability. They guide how we relate with each other, our clients, and our behaviour.